

# SEMI-HERMETIC COMPRESSOR TROUBLESHOOTING INFORMATION



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## **INDICATORS, SYMPTOMS & CORRECTIONS**

Most compressors fail due to system malfunction which must be corrected to prevent repeat failures. After a compressor fails, field examination of the failed compressor often will reveal symptoms of system problems. Proper corrections will help eliminate future failures.

#### **REFRIGERANT FLOODBACK**

This is a result of liquid returning to the compressor **during the RUNNING CYCLE.** The oil is diluted with refrigerant to the point it cannot properly lubricate the load bearing surfaces.

Open Drive Compressor	The liquid washed the oil off the pistons and
Worn pistons and cylinders.	cylinder walls during the suction stroke causing
No evidence of overheating.	them to wear during the compression stroke.
Refrigerant Cooled Compressors	The liquid dilutes the oil in the crankcase and the
Center & Rear bearing worn / seized	refrigerant rich oil will be pumped to the rods
Dragging rotor, shorted stator	and bearings through the crankshaft. As the
Progressively worn crankshaft	refrigerant boils off, there will not be enough oil
Worn or broken rods	for proper lubrication at the bearing farthest
Possible worn piston rings	from the oil pump. The center and rear bearings
	may seize or may wear enough to allow the rotor
	to drop and drag on the stator causing it to short
	or spot burn.

#### CORRECTION:

- 1. Maintain proper evaporator and compressor superheat.
- 2. Correct abnormally low load condition.
- 3. Install suction accumulator to stop uncontrolled liquid return

FLOODED STARTS	This is the result of refrigerant migration to the	
Worn or scored rods or bearings	crankcase oil during the OFF CYCLE. When the	
Rods broken from seizure	compressor starts, the diluted oil cannot properly	
Erratic Wear pattern or crankshaft	lubricate the crankshaft load bearing surfaces	
	causing erratic wear or seizure pattern.	
CORRECTION:		
1. Locate the compressor in a warm ambient or install continuous numpdown		

- 1. Locate the compressor in a warm ambient or install continuous pumpdown.
- 2. Check crankcase heater operation ( Should be energized during off cycle).
- 3. Operate with minimum refrigerant charge.



### **INDICATORS, SYMPTOMS & CORRECTIONS**

LIQUID SLUGGING	This is the result of trying to compress liquid in the
Broken reeds, rods or bearings.	cylinders. Slugging is an extreme floodback in the
Loose or broken backer rods	first stage of compound or in open drive
Blown Gaskets	compressors and a severe flooded start in the
	second stage of compound or in refrigerant cooled
	compressors.
CORRECTION	·

#### CORRECTION:

- 1. Maintain proper evaporator and compressor superheat.
- 2. Correct abnormally low load conditions
- 3. Locate the compressor in a warm ambient or install continuous pumpdown
- 4. Proper oil management piping sized properly.

HIGH DISCHARGE TEMPERATURE	This is the result of temperatures in the
Discolored valve plate	compressor head and cylinders becoming so hot
Burned reed valves	that the oil loses its ability to lubricate properly.
Worn pistons, rings and cylinders	That causes pistons, rings and cylinder walls to
Stator spot burn from metal fragments	wear resulting in blow by, leaking valves and metal
	fragments in the oil.

#### CORRECTION:

- 1. Correct high compressor ration from low load conditions, high discharge pressure conditions.
- 2. Check low pressure switch setting.
- 3. Insulate suction lines.
- 4. Provide proper compressor cooling motor cooling. Excessive motor heat can overheat refrigeration.

LOSS OF OIL	This is the result of insufficient oin in the
All rods and bearings worn or scored	crankcase to properly lubricate the bearing
Crankshaft uniformly scored.	surfaces. When the flow of refrigerant is too low
Rods broken from seizure	to return oil as fast as it is being pumped out, a
Little or no oil in crankcase	uniform wearing of all load bearings will result.
CORRECTION:	

- **1**. Check Oil failure control operation, if applicable.
- 2. Check system refrigerant charge.
- 3. Correct abnormally low load situations or short cycling.
- 4. Check for improper line sizing and improper traps.
- 5. Check for inadequate defrosts.



### **INDICATORS, SYMPTOMS & CORRECTIONS**

#### **ELECTRICAL FAILURES**

Motors are generally damaged as a result of mechanical failures but some are true electrical failures.

GENERAL OR UNIFORM BURN	CORRECTION:
Entire motor winding is uniformly overheated	1. Check for high or low voltage.
or burned	2. Check for unbalanced voltage
	3. Check for rapid compressor cycling

SINGLE PHASE BURN	Two phases of a three phase motor are	
A result of not having current through the un	overheated or burned.	
burned and overloading of the other two.		
CORRECTION:		
1. Check For proper motor protection.		
2. Check contactor contacts and mechanical condition.		
3. Check terminal and wiring condition.		
4. Check for unbalanced voltage.		
5. Check for blown fuses.		

#### HALF WINDING SINGLE PHASE BURN

This occurs when one half of a PART WINDING START motor has a single phasing condition. Two contactors are used in the PART WINDING START and a problem exists with one.

#### CORRECTION:

- 1. Check both contactors, one will be defective.
- 2. Check sequence timer for one second or less total time.

#### HALF WINDING BURN

Half of all phases are PART WINDING START motor is overheated or burned.

#### CORRECTION:

- 1. Check for electrical feed back circuit energizing a contactor holding coil.
- 2. Replace contactors with ones properly sized.



### **INDICATORS, SYMPTOMS & CORRECTIONS**

### **ELECTRICAL FAILURES**

#### PRIMARY SINGLE PHASE BURN

Only one phase of a three phase motor is overheated or burned as the result of the loss of a phase of the primary of a  $\triangle$  to Y or Y to  $\triangle$  transformer configuration.

#### CORRECTION:

#### **1.** Check transformer for proper voltage incoming and outgoing.

#### START WINDING BURN

Only the start winding is burned in a single phase motor due to excessive current in the start winding.

### CORRECTION:

- 1. Check C, S and R wiring of the compressor.
- 2. Check start capacitor and start relay.
- 3. Check for overloaded compressor.

#### **RUN WINDING BURN:**

Only the run winding is burned in a single phase compressor.

#### CORRECTION:

- 1. Check start relay.
- 2. Check run capacitor.
- 3. Check supply voltage.

#### SPOT BURN

A localized burn within the winding, between the winding, or from winding to ground. Can be electrical failure or possible mechanical failure resulting from foreign materials in motor winding.



# **TROUBLESHOOTING CHECK LIST**

COMPRESSOR CONDITION	POSSIBLE CAUSE
	1. Improperly wired.
	2. Low line voltage.
	3. Defective start relay.
CONFRESSOR HOIVIS BUT WON T	4. Defective run or start capacitor.
START	5. Un-equalized pressures on PSC motor.
	6. Shorted or grounded motor windings.
	7. Internal compressor mechanical damage.
	<b>1</b> . Power circuit open due to blown fuse, tripped circuit
	breaker, or open disconnect switch.
DOES NOT TRY TO START	2. Compressor motor protector open.
DOES NOT TRY TO START	3. Open thermostat or control.
	4. Burned motor windings – open circuit.
	1. Low line voltage.
	2. Improperly wired.
	3. Defective run or start capacitor.
COMPRESSOR STARTS BUT TRIPS	4. Defective start relay.
ON OVERLOAD PROTECTOR	5. Excessive suction or discharge pressure.
	6. Tight bearings or mechanical damage in compressor.
	7. Defective overload protector.
	8. Shorted or grounded motor windings.
	1. Control differential too small.
	2. Shortage of refrigerant.
UNIT SHORT CICLES	3. Discharge pressure too high.
	4. Discharge valve leaking.
	1. Low or high lie voltage.
	2. Short cycling.
STARTTING RELAY BURNS OUT	3. Improper mounting of relay.
	4. Incorrect running capacitor.
	5. Incorrect relay.
CONTACTORS STICK ON STARTING	1. Short running cycle.
RELAY	2. No bleed resistor on start capacitor.
	1. Compressor short cycling.
	2. Relay contacts sticking.
STARTING CAPACITORS BURN OUT	3. Incorrect capacitor.
	4. Start winding remaining in circuit for prolonged
	period.



OBSERVATION	POSSSIBLE CAUSE	REMEDY
	Power Off	Check main switch, fuses and wiring.
	Current overload	Reset manually
	Oil safety switch open	Reset manually
NOT START	Loose electrical connections or faulty wiring.	Tighten connections. Check wiring and rewire if necessary.
	Compressor motor burned out.	Check and replace compressor, if necessary.
	Blown valve plate or cylinder head gasket.	See No. 3
2. LOW COMPRESOR	Leaky valve plate or worn valve seats.	Replace valve plate assembly
CAPACITY OR INABILITY TO PULL DOWN SYSTEM	Leaky suction valves	Pump down, remove cylinder head, examine valves and valve seats. Replace, if necessary.
	Broken connecting rods or pistons	Replace Compressor
3. BLOWN VALVE PLATE	Cylinder head bolts not properly torque	a. Replace gaskets. b. Re-torque cylinder head bolts to manufacturers specs.
	Excessive oil in compressor systems causes hydraulic cylinder pressures.	a. Remove excessive oil until oil level is maintained between 1/8 – 3/8 up the sight glass.
	Liquid refrigerant floodback or flooded start	See No. 7 ( Flooding)



OBSERVATION	POSSSIBLE CAUSE	REMEDY
	Low pressure switch erratic in operation	a. Check tubing to switch to see if clogged or crimped. b. Check setting of switch.
	Insufficient refrigerant in system.	Add refrigerant.
4. COMPRESSOR	Suction service valve closed.	Open Valve.
INTERMITTENTLY	Insufficient water flowing through condenser or clogged condenser. Discharge service valve not fully	Adjust water regulating valve to condenser, Clean condenser. Open Valve
	open.	-
	Air in system	Purge
	Condenser capacity reduced by	Repair or Replace
5. COMPRESSOR	refrigerant over-charge	Check and clean tubing
CONTINUOUSLY CYCLES	accompanied by high discharge pressure.	Remove excess refrigerant
	Plugged filter-drier.	Replace filter
	Excessive water flow through condenser	Adjust water regulating valve
6. LOW DISCHARGE PRESSURE	Suction service valve partially closed.	Open valve
	Leaky compressor suction valves.	Pump down, remove the cylinder head, examine valves and valve seats; replace if necessary.
	Worn piston rings	Replace compressor



OBSERVATION	POSSSIBLE CAUSE	REMEDY
	Improper system piping slows liquid to compressor	Correct piping.
7. FLOODING	Defrost cycle improperly set or not operating correctly	Do not allow more than 1/3 of system on defrost at any given time. Check operation of defrost system.
	Defective or improperly set expansion valve	Increase superheat or replace valve
	Evaporator fan failure	Correct problem or replace fan
	Insufficient refrigerant	Add refrigerant
8. LOW PRESSURE SUCTION	Evaporator fan failure	Correct problem or replace fan.
	Plugged filter-drier	Replace filter
	Slugging due to floodback of refrigerant.	See No. 7 (Flooding)
	Hydraulic knock due to	a. Remove excess oil
	excess oil in circulation	b. Recheck oil return system.
	Bearings wiped because of loss of oil.	a. Add oil b. Check oil return system.
		c. See No. 15 ( Oil Return) &
		No. 11 ( Oil Pressure)
		d. Check for defective oil
		failure control.
9. COMPRESSOR NOISY		
	of piping	bends in piping to absorb vibration and support firmly with suitable hangers.
	Compressor not firmly mounted	Check for loose mounts.
	Unit not properly isolated or vibration pad defective,	Add vibration isolation or check for defective isolation pads.
	Broken connecting rods, valves or other running gear.	Replace compressor.



OBSERVATION	POSSSIBLE CAUSE	REMEDY
10. PIPE RATTLE	Inadequate supported piping or other running gear	Support pipes or check pipe connections.
	Low oil charge	Check oil lever requirements
11. OIL PRESSURE LOWER THAN NORMAL OR NO OIL PRESSURE	Faulty oil pump drive segment	Replace segment
	Worn oil pump	Replace bearing head assembly
	Worn compressor bearings	Replace compressor
	High suction pressure on low	If system does not have EPR
	temperature compressor	valve, throttle suction service
	causes excessive amp draw	valve until system pulls
		down.
	High discharge pressure	Check for loss of condenser
		water or blocked condenser
		fan or coil.
	Incorrect overload relay or	Replace with correct
	must trip amp setting too low	overload relay.
	Defective overload relay	Replace
	High suction temperature	Reduce suction temperature
TRIPPING OR CICLING		by TXV adjustment or
		provide de-superheating.
	Loose power or control	Check all power and control
	circuit wiring connection	circuit connections.
	Defective motor	Check for motor ground or
		short. Replace compressor if
		found.
	Faulty motor protection	Replace module or head
	device	sensor, if necessary.



OBSERVATION	POSSSIBLE CAUSE	REMEDY
13. COMPRESSOR CYCLES ON LOCKED ROTOR	Low line voltage	Check line voltage and determine location of voltage drop.
	Seized compressor (remove bearing head assembly and attempt to rotate crankshaft)	Replace compressor
	Compressor motor defective	Check for motor winding short or ground.
	Single phasing	Check voltage across all 3 legs at contactor. Correct source of problem.
	Liquid refrigerant condensing in the cylinder	Check and replace valve plates
	On part-winding start compressors, the second set of windings may not be energized.	a. Faulty contactor – replace. b. Faulty time-delay relay – replace.
14. MOTOR BURNOUT	Check control box for welded starter contacts, welded overload contacts or burned out heater elements.	Replace defective components



OBSERVATION	POSSSIBLE CAUSE	REMEDY
15. CARRIER COMPRESSORS ON PARALLEL COMPRESSOR INSTALLATIONS, OIL LEVEL DOES NOT EQUALIZE OR REMAIN AT A CONSTANT LEVEL IN ALL COMPRESSORS	Oil equalization line not level preventing gas equalization.	Level oil equalization line.
	06E Compressors only: Pressure equalization check valve in the motor rotor lock bolt may have been left out in one or all compressors	Remove suction service valve and inspect for check valve I n motor rotor lock bolt at the end of the crankshaft. Check valve is required on al m)^E compressors in parallel systems using oil equalization line connected at the sight glass location.
	Excessive blow by into crankcase – worn rings, valves or blown gasket.	Replace gasket, valve plate or compressor.
	06D Compressors Only: Oil pressure regulator tube is not below sight glass opening and is discharging oil into the oil equalization line and into an off compressor. (Tube has been replaced by Valve Ass'y. on newer models)	On 06D parallel compressor systems, remove oil equalization line and insure oil regulator tube is below opening. Push down if necessary.



OBSERVATION	POSSIBLE CAUSE	REMEDY
16. COMPRESSOR RUNNING HOT	Blown valve plate or cylinder gasket	See No. 3
	Broken suction or discharge valve	Replace valves and valve plate, if necessary.
	Compressor ratio too high	<ul> <li>a. Check setting of high and low pressure switches</li> <li>b. Check condenser – is it plugged?</li> <li>c. Check that all evaporator and condenser fans are operating properly.</li> </ul>
	High Suction Temperature	Replace suction temperature by TXV adjustment or provide de-superheating.
	Cylinder head cooling fan not operating or incorrect voltage to fan motor	Replace defective part or check that available voltage agrees with fan motor voltage.
	Non-seating internal pressure relief valve.	Inspect for signs of overheating, replace if necessary.
	High oil level	Lower oil level.
	Excessive blow-by-into	Replace gasket, valve plate or
	crankcase – worn rings,	compressor.
	valves or blown gasket	